

Appendix 4 – Proposed Services

- **Lot 1 Intensive & Long-Term Support** - High needs support with staff on site 24 hours a day. An average of 8 hours of support per service user per week and night security to be provided.
- **Lot 2 Intensive Support** - High needs support, Staff on site 24 hours a day. 23 units of self-contained accommodation. An average of 8 hours of support per service user per week and night security to be provided.
- **Lot 3 Women’s Intensive Support** - High needs support with staff on site 24 hours a day. 13 units of self-contained accommodation. An average of 8 hours of support per service user per week and night security to be provided.
- **Lot 4 Flexible support** - Medium needs support with a mix of on-site and visiting support. An average of 5 hours of support per service user per week. Flexible support based on service users’ needs and normally up to 12/18 months.
- **Lot 5 LGBTQ+ Transitional Support Service** – specialist LGBTQ+ supported accommodation providing an average of 3 hours of visiting support per service user per week. Flexible support based on service users’ needs and normally up to 12/18 months.
- **Lot 6 Transitional Support & Move Through Service** - 100 units of Low-level visiting support, providing 3 hours of support per service user per week.